
PRESIDENT'S MESSAGE

November 2018

WINTER 2019 BROCHURES AND PROGRAM PREVIEW

Brochures (including registration form) will be e-mailed to you on Sunday November 18th, and will also be available on the website (www.slrlondon.ca). If it is not in your "Inbox" on Monday, check to see if it is in your "Spam" folder. Brochures and registration forms will also be available in the Grosvenor Lodge lobby.

The Program Preview will be held at Siloam United Church (1240 Fanshawe Park Road East) on **Wednesday, November 28 at 1:30**. Doors open at 1:00. Presentations start immediately at 1:30 so come in time to sign in, get some refreshments, socialize and find your seat.

NEW REGISTRATION PROCESS

We have developed a new registration process to achieve a "level playing field" for members, improving fairness for all existing and new members, and reducing time and effort for our volunteers who have to process hundreds of registration forms.

You can register any time after receipt of the brochure by dropping your form and cheque off at the Coach House office or placing them in the lockbox in Grosvenor Lodge lobby. Registration forms will be kept in the order in which they are received.

You can register at the Program Preview after the presentations are complete. Your form must first be checked by an Ambassador for completeness and accuracy before the form and payment will be accepted, thus avoiding the need to contact you later if there is an error. This will significantly improve and expedite the registration process for all of us, including our registration staff.

All completed and checked registration forms and payment will be received by the Treasurer and numbered in the sequence in which they are received.

After the Program Preview, the office will interleave those received at the Program Preview with those received prior, thus assuring a level playing field.

You can, of course, register after the Program Preview by dropping your form and cheque off at the Coach House or placing it in the lockbox in Grosvenor Lodge lobby.

NOTE: The previous process took registration forms strictly in the sequence in which they were received. This was seen as unfair to both new members and those who wanted to wait until they had heard the presentations before deciding which course(s) to register for only to find out that their selection had already been filled prior to the Preview. As well, there have been frequent occurrences of errors in registration forms,

resulting in significant work for office staff and delays in processing the registrations. We are hopeful that this new process will alleviate both the unfairness and the extra work.

REGISTRATION FORM: When filling out your registration form you will note a “**if no changes, please ✓**” box. This means that if you haven’t changed your address, phone or email address, then just check the box – no need to write it all in. If you have changed just one of those items, then fill in **ONLY** that one item. Please do fill in the date. This is another way to decrease the amount of work the office staff has to do.

DID YOU KNOW? Yet one more reason to appreciate the work of all our volunteers: because we are a member-run organization dedicated to learning from each other, **ALL** volunteers, including moderators and facilitators, Board, Executive, and Committee members, pay the same course fees as everyone else. The only exceptions are those few who teach a skill in which they have a great deal of expertise (i.e, ukulele, recorder).

The reward – besides shared learning – is the well-documented research that proves that volunteering is good not only for keeping brains healthy, but also increasing a sense of well-being, and breaking down isolation. Truly a win-win situation.

SOCIAL EVENTS

The brochures also include upcoming social events – put them in your calendar now! Information and registration is available at the Social Events table at the Preview.

Our most recent event was the Sock Hop at the Westhaven Golf and Country Club. What a blast! Over 60 people participated in a nostalgic trip back to the 50’s – great food; a singalong with the Ukulele band and SLR singers; line dancing lessons; and challenging 50’s trivia fun.

Many thanks to Liz Desjardin and Diana LLoyd for the incredible job in converting the Club House into a rocking 50’s diner.

ROAD CONSTRUCTION

Road construction is scheduled to be complete in November. The Western Road entrance is open, although there will be a brief interruption to pave between the new concrete sidewalk and the roadway. The timing of that is yet to be announced.

Many of us have enjoyed the convenience of using the Platts Lane entrance through the Western parking lot. Once Western Road is completely open we will need to revert to using only the Western Road entrance.

Thank you everyone for dealing with the construction headache with patience and understanding.

Sincerely, Jeff Keenor, President